



ALAMEDA COUNTY HEALTH CARE SERVICES AGENCY
PUBLIC HEALTH DEPARTMENT

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Juan Cienfuegos

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Southwest Synergistic Solutions

Dear Mr. Cienfuegos,

Thank you for your generous contribution to our 2010 exercise, Urban Shield (www.urbanshield.org). The triage lights were used by most of our EMS teams who rotated into a simulated “active shooter” Mass Casualty Incident. There were a total of 30 rotations of EMS teams working under law enforcement protection. The 20 “victims”, in various states of severity were more easily treated, sorted and transported by the use of the triage lights, especially at night.

The vast majority of the comments were very positive regarding the exercise where we incorporated several technological innovations, including the triage lights.

We passed onto our participants your printed information and several teams expressed interest in procuring the triage lights for their own department. I hope they follow up with you directly.

We appreciate the efforts of your company to make a user friendly, weatherproof, and robust product to aid first responders in mass casualty incidents. We wish you the best of luck is disseminating the product to those that may benefit.

Respectfully,

Jim Morrissey, EMT-P, MA
Medical and Health Operational Area Coordinator
Alameda County Emergency Medical Services